

Duration: 1 Day

Venue: Cardiff

Book Today Lead your Team to Success

Overview

This course will provide you with a toolkit of techniques and knowledge that will enhance your leadership qualities and make you a better team leader. An overview of leadership qualities will be followed by the identification of why teams fail to perform or hit targets. From this knowledge a coaching strategy is explored to allow detailed feedback and planning.

Who should attend

Team leaders, supervisors, line managers and general managers can all benefit from attending this course. Anyone who needs to enhance their leadership qualities, better understand what it takes to lead a team or just wants to gain best practise in this diverse field. Equally relevant to sales as office based team leaders.

What's Next

Communication Skills

Influencing Skills

Delegation Skills

Dealing with Difficult Customers

Content

- What are the characteristics of a high performance team?
- What is good leadership?
- The 7 habits of a successful leader
- Explore the reasons why we don't perform
- Giving and receiving feedback
- What is a 360 review
- How it can be used
- GROW model of coaching, theory and practice
- Planning for change

Book Now

02920 440010

training@ecomlearning.co.uk